



Grandfathered Multi-Unit Properties

Refuse and Recycling Collection Service Transition
Frequently Asked Questions

Q: How will the recent amendment to the Municipal Code of Chicago Section 7-28-240 impact refuse and recycling collection service for my multi-unit residential property?

A: On July 29, 2015 the Chicago City Council passed an amendment repealing the “grandfathered clause” under the Municipal Code of Chicago section 7-28-240. This amendment now requires all multi-unit residential buildings with five (5) or more units to obtain a private scavenger for collection services **no later than October 28, 2015**. The Department of Streets and Sanitation will remove all City-supplied carts, and cease City-provided collection service beginning October 28, 2015, or as soon as you secure a private scavenger service.

Q: How can I find out if my building is affected?

A: All buildings with five or more units currently receiving City collection service are affected. A list of the known 1,839 properties affected by this change can be found on the Department of Streets and Sanitation website at www.cityofchicago.org/dss.

Q: I live in a multi-unit building with five or more units but I do not see my property listed on the website. What does this mean?

A: Your building is no longer eligible for City collection service. Please contact the Department of Streets and Sanitation at 312-744-2413 or email dss-carts@cityofchicago.org for more information.

Q: Will this affect both garbage and recycling collection services (black and blue carts)?

A: Yes, both City-issued garbage (black) and recycling (blue) carts will be removed from properties.

Q: Where can I find a private hauler to provide service for my building?

A: A list of private haulers licensed to provide service within the city of Chicago can be found on the Department of Streets and Sanitation website at www.cityofchicago.org/dss.

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Q: What will happen if I don't comply with this change?

A: The Department of Streets and Sanitation will be monitoring buildings for compliance. Owners who refuse to comply could be subject to fines of up to \$500 per day.

Q: When will the carts be removed?

A: Property owners should receive a notification via mail that will include a *Multi-Unit Residential Refuse and Recycling Collection* form. Once property owners have submitted the *Multi-Unit Residential Refuse and Recycling Collection* form, the Department of Streets and Sanitation will coordinate the collection of the carts. This will be a rolling process that will begin as soon as a building reports their dumpster service has begun.

Multi-Unit Residential Refuse and Recycling Collection forms can also be downloaded from the Department of Streets and Sanitation website. Completed forms can be emailed to dss-carts@cityofchicago.org or mailed to:

Chicago Department of Streets and Sanitation
ATTN: SANITATION BUREAU
121 N. LaSalle Street
City Hall, Room 1107
Chicago, IL 60602

Q: I know of a multi-unit building that receives City services, but it is not on this list. Will you be addressing those properties as well?

A: Yes, residents should contact the Department of Streets and Sanitation at 312-744-2413 or email dss-carts@cityofchicago.org to report these properties. The Department of Streets and Sanitation will investigate the property and take any necessary steps to ensure all property owners are in compliance.

Q: I live in a building that already has private collection service; do I need to do anything?

A: No, you do not need to take any action.

Q: My building has been identified as a grandfathered building, but it has fewer than five units. What should I do?

A: If you believe your building has been mistakenly identified as being ineligible for City collection services, please contact the Department of Streets & Sanitation at 312-744-2413 or email dss-carts@cityofchicago.org.