

Payment Plan Options Parking, Red Light Camera and Automated Speed Enforcement

The Department of Finance offers payment plan options to vehicle owners with debt stemming from parking, compliance, red light camera or automated speed enforcement violations. Entering into a payment plan allows a vehicle owner to make payments over time, while avoiding vehicle immobilization (the boot) and/or driver's license suspension. Payment plans are also available to motorists who have already had their vehicles booted or drivers' licenses suspended.

Payment plans are now available online. Motorists now have the option to enroll in a payment plan for a violation before it is in Final Determination status (before penalty is assessed). Additionally, motorists who enroll in a standard payment plan online will not be charged collection costs of 22%. See below for additional information.

To enroll in an Early and/or Standard Online Payment Plan, click the link below and follow the instructions. Please ensure that you have your driver's license number or notice number (10 digit number) on hand when enrolling.

<https://parkingtickets.cityofchicago.org/PaymentPlanWeb/home>

Online Payment Plans

Early Payment Plans

Vehicle owners who vehicles do NOT have any open boot, tow, tamper and storage fee debt or whose drivers' licenses have NOT been suspended; has no open default fees, judgments, or active bankruptcies.

- For violations not yet in Final Determination status
- Down payment is first monthly payment
- 3 months to pay violation(s)
- No penalty is assessed if paid according to payment plan terms
- Motorists can have multiple early payment plans

Standard Payment Plans

Vehicle owners who vehicles do NOT have any open boot, tow, tamper and storage fee debt or whose drivers' licenses have NOT been suspended; has no open default fees, judgments, or active bankruptcies.

- Eligible for tickets that have reached Final Determination status
- Down payment is first monthly payment
- Future payments made in equal installments over a period up to 24 months
- Collection fees are waived

In-Person Payment Plans

Standard Payment Plans

Vehicle owners whose vehicles have NOT been booted or whose drivers' licenses have NOT been suspended:

- down payment is first monthly installment
- Plus payment in full of all outstanding boot, tow, tamper and storage fee debt; and
- Future payments made in equal installments over a period of up to 12 months.

Vehicle owners whose vehicles have been booted or whose drivers' licenses have been suspended:

- 50% down payment on total vehicle debt
- Plus payment in full of any boot, tow, tamper and storage fees; and
- Future payments made in equal installments over a period of up to 12 months

Hardship Payment Plans

Individuals that meet at least one of the following qualifications are eligible for a hardship payment plan:

- Student (currently attending college or high, trade or vocational school) with a valid student ID card;

- Senior citizen (65 and older);
- Active military (including reservists and national guard);
- Recently inactive military (discharged from the military in the last 180 days);
- Foreclosure (received a notice of foreclosure, entered into a consent foreclosure, gave a deed in lieu of foreclosure, or had a judgment of foreclosure entered on primary residence within last three years);
- Bankruptcy (liability for fines and penalties remain after obtaining a bankruptcy discharge);
- Claimed Earned Income Tax Credit (on state or federal individual income tax return for the most recent tax year); or
- Participation in any of the following programs:
 - Government Issued Unemployment Compensation
 - Low income home energy assistance program (LIHEAP)
 - Federal Public Housing/ Section 8
 - Food Stamps
 - Medicaid or Supplemental Security Income (SSI)
 - Temporary Assistance for Needy Families (TANF) program administered by the U.S. Department of Health and Human Services. Program information available on-line at www.hhs.gov;
 - Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) administered by the U.S. Department of Agriculture. Program information available on-line at www.usda.gov;
 - Worker's compensation income benefits. Program information available on-line at www.iwcc.il.gov.

Vehicle owners whose vehicles have NOT been booted or whose drivers' licenses have NOT been suspended:

- Down payment is first monthly installment;
- Plus payment in full of all outstanding boot, tow, tamper and storage fee debt; and
- Future payments may be made over a period of up to 36 months

Vehicle owners whose vehicles have been booted or whose drivers' licenses have been suspended:

- 25% down payment on total vehicle debt,
- Plus payment in full of all boot, tow, tamper and storage fee debt, and
- Future payments may be made over a period of up to 36 months

To participate in Standard (In-Person) or Hardship Payment Plans, or for more information, call a number below based on the first letter of your last name or business name:

First Letter of Last Name	Please Call
A – I	866-391-3972
J – V	312-604-7100
W – Z	773-265-2600

For more information regarding Early, Standard, and Hardship Payment Plans, please contact customer service at 312-744-7275

	Online Payment Plans		In-Person Payment Plans	
	Early	Standard	Standard	Hardship
Eligible Violations	Violations in Violation or Determination Status	Violations in Final, Seizure, Suspension Status	Violations in Final, Seizure, Suspension Status	Violations in Final, Seizure, Suspension Status
Restrictions	Not eligible if vehicle booted or driver's license is suspended, have unpaid fees or violations are in a judgment or protected by bankruptcy.	Not eligible if vehicle booted or driver's license is suspended, have unpaid fees or violations are in a judgment or protected by bankruptcy.	No	Must meet Hardship Qualifications
Term	3 Months	Up to 24 Months	Up to 24 Months	Up to 36 Months
Down Payment	Payment equal to first equal monthly installment payment	Payment equal to first equal monthly installment payment	* Payment equal to first equal monthly installment payment + payment of all outstanding fees (boot, tow, storage, etc.) in full	* Payment equal to first equal monthly installment payment + payment of all outstanding fees (boot, tow, storage, etc.) in full
			*If booted or driver's license suspended - 50% of ticket debt, plus payment of all outstanding fees (boot, tow, storage, etc.) in full	*If booted or driver's license suspended - 25% of ticket debt, plus payment of all outstanding fees (boot, tow, storage, etc.) in full
Multiple Payment Plans	Yes	No	No	No
Add Additional Tickets to Existing Plan?	No	Yes	Yes, with additional down payment	Yes, with additional down payment
Default Fee	None. However, motorist is prohibited from another early payment plan for 12 months.	\$100	\$100	\$100
Additional Benefit	No Penalty Assessed	22% Collection Costs Waived	No	Must meet Hardship Qualifications