



PHAB Reaccreditation Overview and Update The Chicago Board of Health

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Fikirte Wagaw – First Deputy Commissioner

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Accreditation Activity as of March 20, 2024



Numbers on the map represent the total number of accredited health departments and vital records and health statistics units in each state.

- VT - 1
- NH - 1
- MA - 4
- RI - 1
- CT - 5
- NJ - 7
- DC - 1
- DE - 1
- MD - 13

Type of Health Department/Unit	Accredited	In Process	Total in e-PHAB
Local	394	113	507
State	42	2	44
Tribal	6	9	15
Territorial	-	1	1
Army	5	10	15
Number of HDs	447	135	582
Population (Unduplicated)**	298,051,154	8,372,294	306,423,448
VRHS Unit	5	7	12
International	1	-	1

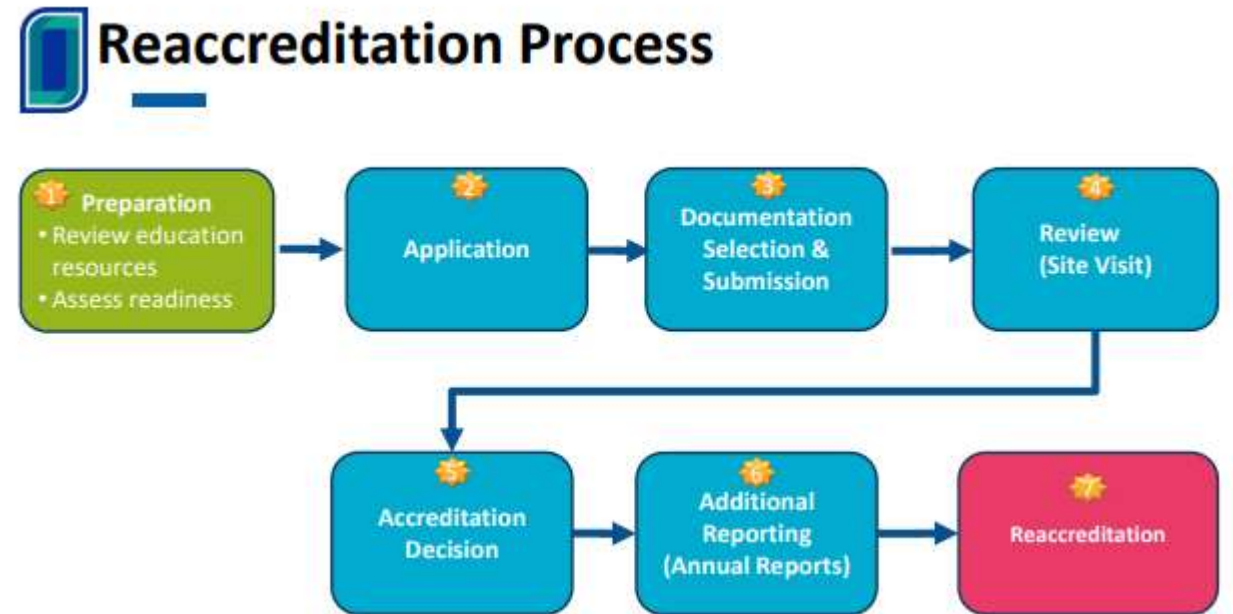
Applicant names are kept confidential *Single accreditation for multiple health departments **US population based on US Census Bureau 2010 of 308,745,538





Brief History of CDPH PHAB Accreditation and Process

- Original Accreditation: 2013
 - CDPH was part of working group to identify domains and create process structure
- 1st Reaccreditation: 2018
 - 5-year cycle to Reaccreditation with the submission of annual reports every year
- 2nd Reaccreditation: 2024
 - Extra year added to cycle because of COVID, re-structured to 10 Domains



★ Why Reaccreditation?

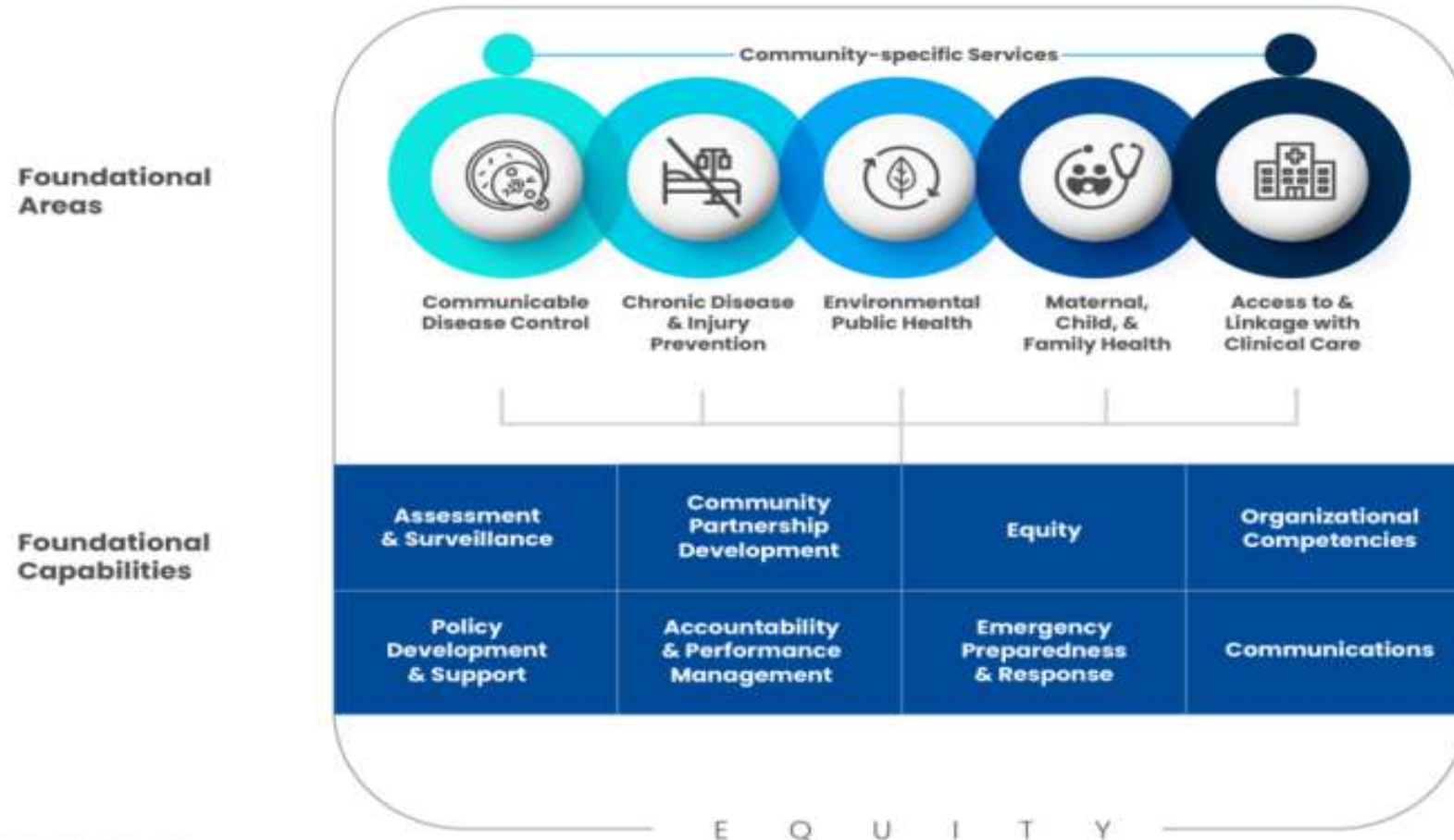
- **Accountability:** maintain accountability through the Reaccreditation process.
- **Continuous Improvement:** drives ongoing evolution and improvement in public health practices.
- **Effectiveness:** encourages health departments to become increasingly effective in serving their community's health needs.

We're going on a **PHAbulous** journey!



★ PHAB Scope

Foundational Public Health Services



PHAB Accreditation does not cover:

- Individual patient care and clinical protocols governing provision of care to an individual.
- Administration of programs for reimbursement of healthcare services, such as Medicaid.
- Individual professional and facility licensure and certificate programs.
- Programs designed to improve health or wellbeing of animals.

10 Essential Public Health Services (PHAB Domains)



1. Assess and monitor population health status, factors that influence health, and community needs and assets.
2. Investigate, diagnose, and address health problems and hazards affecting the population.
3. Communicate effectively to inform and educate people about health, factors that influence it, and how to improve it.
4. Strengthen, support, and mobilize communities and partnerships to improve health.
5. Create, champion, and implement policies, plans, and laws that impact health.
6. Utilize legal and regulatory actions designed to improve and protect the public's health.
7. Contribute to an effective system that enables equitable access to the individual services and care needed to be healthy.
8. Build and support a diverse and skilled public health workforce.
9. Improve and innovate public health functions through ongoing evaluation, research, and continuous quality improvement.



Plans & Systems Assessed in Reaccreditation

Documentation Needed:

- Community Health Assessment
- Health Improvement Plan
- Strategic Plan
- Workforce Development
- Emergency Operations
- Quality Improvement
- Performance Management System
- Communication, including branding

PHAB Feedback:

- Department strengths and opportunities for improvement
- Highlight gaps within Foundational Capabilities
- Identify themes across various Measures
- Spark continuous quality improvement
- Inform future priorities



★ Domain 1: Assess and monitor population health status, factors that influence health, and community needs and assets.

DOMAIN 1 INCLUDES THREE STANDARDS


Standard 1.1:	Participate in or lead a collaborative process resulting in a comprehensive community health assessment.
Standard 1.2:	Collect and share data that provide information on conditions of public health importance and on the health status of the population.
Standard 1.3:	Analyze public health data, share findings, and use results to improve population health.

FOUNDATIONAL CAPABILITY MEASURES:

Assessment & Surveillance	1.1.1 A:	Develop a community health assessment.
	1.2.1 A:	Collect non-surveillance public health data.
	1.2.2 T/L:	Participate in data sharing with other entities.
	1.2.2 S:	Engage in data sharing and data exchange with other entities.
	1.3.1 A:	Analyze data and draw public health conclusions.

★ Domain 2: Investigate, diagnose, and address health problems and hazards affecting the population.

DOMAIN 2 INCLUDES TWO STANDARDS		
Standard 2.1:		Anticipate, prevent, and mitigate health threats through surveillance and investigation of health problems and environmental hazards.
Standard 2.2:		Prepare for and respond to emergencies.
FOUNDATIONAL CAPABILITY MEASURES:		
Assessment & Surveillance	2.1.1 A:	Maintain and improve surveillance systems.
	2.1.2 A:	Ensure 24/7 access to resources for rapid detection, investigation, containment, and mitigation of health problems and environmental hazards.
Communications	2.2.5 A:	Maintain a risk communication plan and a process for urgent 24/7 communications with response partners.
Emergency Preparedness & Response	2.2.1 A:	Maintain a public health emergency operations plan (EOP).
	2.2.2 A:	Ensure continuity of operations during response.
	2.2.7 A:	Conduct exercises and use After Action Reports (AARs) to improve preparedness and response.



Domain 3: Communicate effectively to inform and educate people about health, factors that influence it, and how to improve it.

DOMAIN 3 INCLUDES TWO STANDARDS

Standard 3.1:	Provide information on public health issues and public health functions through multiple methods to a variety of audiences.
Standard 3.2:	Use health communication strategies to support prevention, health, and well-being.

FOUNDATIONAL CAPABILITY MEASURES:

Communications	3.1.1 A:	Maintain procedures to provide ongoing, non-emergency communication outside the health department.
	3.2.2 A:	Implement and evaluate health communication efforts to encourage actions to promote health and well-being.

★ Domain 4: Strengthen, support, and mobilize communities and partnerships to improve health.

DOMAIN 4 INCLUDES ONE STANDARD

Standard 4.1: Engage with the public health system and the community in promoting health through collaborative processes.

FOUNDATIONAL CAPABILITY MEASURE:

Community Partnership Development	4.1.2 A: Participate actively in a community health coalition to promote health equity.
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★ Domain 5: Create, champion, and implement policies, plans, and laws that impact health.

DOMAIN 5 INCLUDES TWO STANDARDS

Standard 5.1: Serve as a primary and expert resource for establishing and maintaining health policies and laws.

Standard 5.2: Develop and implement community health improvement strategies collaboratively.

FOUNDATIONAL CAPABILITY MEASURES:

Policy Development and Support **5.1.1 A:** Examine and contribute to improving policies and laws.

Community Partnership Development **5.2.1 A:** Adopt a community health improvement plan.

Equity **5.2.3 A** Address factors that contribute to specific populations' higher health risks and poorer health outcomes.

★ Domain 6: Utilize legal and regulatory actions designed to improve and protect the public's health.

*The term "laws" as used in **The Standards** refers to ALL types of statutes, regulations, rules, executive orders, ordinances, case law, and codes that are applicable to the jurisdiction of the health department.*

DOMAIN 6 INCLUDES ONE STANDARD

Standard 6.1: Promote compliance with public health laws.

FOUNDATIONAL CAPABILITY MEASURE:

Policy Development & Support	6.1.2 A:	Monitor and improve enforcement activities to assure accordance with protocols.
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Domain 7: Contribute to an effective system that enables equitable access to the individual services and care needed to be healthy.

DOMAIN 7 INCLUDES TWO STANDARDS

Standard 7.1:	Engage with partners in the health care system to assess and improve health service availability.
Standard 7.2:	Connect the population to services that support the whole person.

FOUNDATIONAL CAPABILITY MEASURE:

Community Partnership Development	7.2.1 A: Collaborate with other sectors to improve access to social services.
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★ Domain 8: Build and support a diverse and skilled public health workforce.

DOMAIN 8 INCLUDES **TWO** STANDARDS

Standard 8.1: Encourage the development and recruitment of qualified public health workers.

Standard 8.2: Build a competent public health workforce and leadership that practices cultural humility.

FOUNDATIONAL CAPABILITY MEASURES:

Organizational Competencies **8.1.1 A:** Recruit and promote the development of a qualified and diverse public health workforce.

8.2.1 A: Develop and implement a workforce development plan and strategies.

★ Domain 9: Improve and innovate public health functions through ongoing evaluation, research, and continuous quality improvement.

DOMAIN 9 INCLUDES TWO STANDARDS

Standard 9.1: Build and foster a culture of quality.

Standard 9.2: Use and contribute to developing research, evidence, practice-based insights, and other forms of information for decision making.

FOUNDATIONAL CAPABILITY MEASURES:

Accountability & Performance Management **9.1.1 A:** Implement the performance management system.

9.1.3 A: Implement quality improvement projects.

9.2.1 A: Base programs and interventions on the best available evidence.

★ Domain 10: Build and maintain a strong organizational infrastructure for public health.

DOMAIN 10 INCLUDES THREE STANDARDS:

Standard 10.1:	Employ strategic planning skills.
Standard 10.2:	Manage financial, information management, and human resources effectively.
Standard 10.3:	Foster accountability and transparency within the organizational infrastructure to support ethical practice, decision-making, and governance.

FOUNDATIONAL CAPABILITY MEASURES:

Organizational Competencies	10.1.1 A:	Adopt a department-wide strategic plan.
	10.2.2 A:	Maintain a secure information management infrastructure to support strategic goals.
	10.2.4 A:	Oversee financial management systems.
	10.3.2 A:	Communicate with governance routinely and on an as-needed basis.
	10.3.3 A:	Access and use legal services in planning, implementing, and enforcing, public health initiatives.
Equity	10.2.1 A:	Manage operational policies including those related to equity.

★ CDPH PHAB Reaccreditation Timeline

PHAB Reaccreditation Timeline	2024											
Project Phase	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PHAB Reaccreditation	Active											
Annual Report Review	Active											
Re-Application Info Gathering			Active			Active						
Application				Active			Active					
Document Selection and Submission				Active			Active					
Site Visit											Active	
Accreditation Decision												Active

Document Selection and Submission	2024							
Tasks	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
Document Selection and Submission	Active							
Format Document Selection Sheet	Active							
Import Data from Annual Report	Active		Active					
Assemble Document Review Team		Active	Active					
Assign Domains for Review			Active					
Review Domain Documents				Active				
Identify Priorities for E-Team				Active				
Executive Team Review					Active			
Upload Documents for Submission							Active	

Thank You!



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