

## *Community Ice Breaker*

# What are/were your Spring Break plans this year?

*We encourage you to meet your neighbors! While we are waiting for the meeting to start please introduce yourself to someone and ask them...*



# 19<sup>th</sup>

**POLICE DISTRICT COUNCIL**

**Maurilio Garcia  
Jenny Schaffer  
Sam Schoenburg**

**Monthly Meeting - Wednesday, March 19th,  
Lane Tech College Prep High School**



**19<sup>TH</sup> DISTRICT COUNCIL**

COMMUNITY COMMISSION FOR PUBLIC SAFETY AND ACCOUNTABILITY



# Roll Call & Quorum

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# Agenda

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- Roll Call & Quorum Determination
- Votes
- Public Announcements & Comment
- District Council Member Updates
- Discussion:
  - **Crisis Assistance Response and Engagement (CARE)**
- Reminders & Calls to Action
- Announcement of Next Meeting(s)

# Votes

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# Public Comment

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# Public Comment - Rules & Follow Up

## Rules of Engagement

- 2 min/speaker = ~10 speakers (typically 20 minutes total)
- Request to make public comment must be submitted within 30-minutes of start of meeting
- Order of speakers randomly selected
- No disruption of speakers
- No harassment or disrespect will be tolerated (zero tolerance policy)

## Follow Up

- District Councilors and staff will take official minutes of public comments made
- District Councilors may address comments in real time or may follow up with community member at a later time

# 2-Minutes per Speaker

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# District Council Member Updates

# Welcoming City - Action Steps

- Know Your Rights Resources to pass out at the back table





**I AM GIVING YOU THIS CARD BECAUSE:**

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- I wish to remain silent
- I will not sign or show you any documents
- I do not allow you entry to my private property without a valid judicial warrant
- I will call my attorney before answering any of your questions

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My attorney's phone number: \_\_\_\_\_  
ICIRR Family Support Hotline: [1 \(855\) 435-7693](tel:18554357693)



**TODOS TENEMOS DERECHOS CONSTITUCIONALES**

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- Tiene el derecho a decir, "I wish to remain silent"
- Tiene el derecho de no contestar preguntas
- Tiene el derecho de NO abrir a la puerta en propiedad privada
- Muestra esta tarjeta si tiene contacto con un agente

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Número de mi abogado: \_\_\_\_\_  
ICIRR Family Support Hotline: 1 (855) 435-7693

- City of Chicago Office of Immigrant, Migrant, and Refugee Rights also has a Know Your Rights document in [English](#), [Spanish](#), and [several other languages](#).

# Civilian Office of Police Accountability

- Andrea Kersten the Chief Administrator of the Civilian Office of Police Accountability (COPA) has stepped down.
- COPA is a civilian-staffed agency that investigates complaints of police misconduct and makes policy recommendations to the Chicago Police Department.
- The Commission is responsible for hiring the next Chief Administrator.
- They will be gathering input from community to help them make their decision.

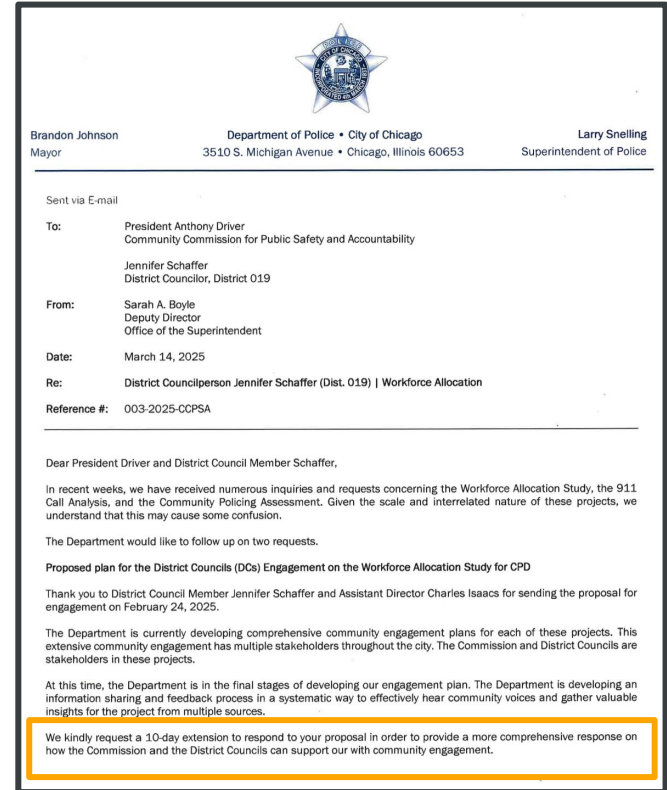


# CPD Workforce Allocation Study Update

We are still **advocating for District Council Members to be included in the community engagement process** for the study.

**We were told by the CPD Superintendent's office on March 14th that CPD would need a ten-day extension to respond to a proposal we submitted on Feb. 24th.**

Alderman Matt Martin (47) wrote a letter in support of the proposal and sent it to every member of the Steering Committee. The Grassroots Alliance for Police Accountability (GAPA) Coalition is also writing a letter of support.



# CPD Workforce Allocation Study Update

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In response to our request to have CPD present on the Workforce Allocation Study during our January meeting, they offered to have Managing Director Allyson Clark Henson present on the study at the Commission meeting scheduled for **April 24, 2025 at Pui Tak Center (2216 S. Wentworth 60616)**.

We are waiting to hear if this works with the Commission's schedule.

# Action Steps

## Steering Committee Members

### CPD

- MDD Allyson Clark-Henson (OCPR – Primary Project Contact)
- Dana O'Malley (Chief of Staff)
- Chief Jon P. Hein (Bureau of Patrol)
- Chief Yolanda Tally (Bureau of Internal Affairs)
- Chief Antoinette Ursitti (Bureau of Detectives)
- Chief Duane Devries (Bureau of Counter-terrorism)
- Chief Angel Novalez (OCPR)
- Scott Spears (OLA)

### City/External Organizations

- Anthony Driver (CCPSA President)
- Robert Boik (CCF Representative & Funder)
- Timothy Daly (CCF Representative & Funder)
- **Garien Gatewood (Mayor's Office-Deputy Mayor of Community Safety )**
- Richard Brady (Matrix President)
- Ian Brady (Matrix Senior Vice President)

*\* External stakeholders from the Matrix Consulting Group may change depending on the current phase of the study based on the area of expertise.*

**Email Deputy Mayor Garien Gatewood and urge him to ensure District Council Members fulfill their elected role in amplifying community voices:**

**[Garien.Gatewood@cityofchicago.org](mailto:Garien.Gatewood@cityofchicago.org)**

# Citywide 911 Calls-for-Service Analysis

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We have heard for months that some city effort would conduct a 911 calls analysis.

The Mayor's People's Plan for Community Safety includes a commitment to analyzing 911 calls. But despite our efforts to understand what work is underway, we are not aware of any active progress on this. And it is unclear whether the Workforce Allocation Study will analyze 911 calls.

We strongly believe that conducting a thorough analysis of 911 calls CPD responds to is crucial for ensuring city resources are used efficiently and effectively.

If the City does not address this gap, our work on 911 call analysis—starting with diverting parking-related calls—becomes even more critical.

# Community Partnership Plan: Monthly Update

**19<sup>th</sup>**  
**POLICE DISTRICT COUNCIL**  
Maurilio Garcia  
Jenny Schaffer  
Sam Schoenburg



# Summary of Progress



[Link to  
CPP Found  
here](#)

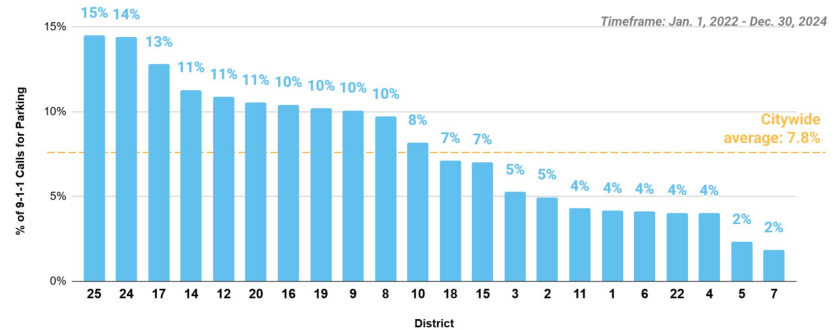
	Last Month	This Month	Delta
In Progress	16	15	-1
Ongoing	5	5	0
Completed	19	20	1
Total In Progress/ Ongoing/ Completed	40	40	0
Total Goals	50	50	0
	% In Progress/ Ongoing/ Completed	80%	



# 19th DC Invited to City Council Hearing on Alternative Parking Enforcement

- On **April 1 at 10:30 a.m.**, 19th District Council will present to the **City Council's Committee on Public Safety**. Ald. Matt Martin (47) sponsored a resolution to set the meeting.
- Our research revealed **CPD receives about 100,000 911 calls for parking violations each year.**
- We will present this research and propose taking parking-related calls off CPD's plate.

## Parking Related Calls Make Up a Noticeable Portion of 9-1-1 Calls across Majority of Districts



Source: [911 Calls for CPD Service via OIG's Information Portal](#); Dates: 1/1/22-12/30/24; \*Parking\* defined by OEMC codes of PARKING VIOLATION #1, PARKING VIOLATION #2

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Want to join us at the hearing?  
Let us know! [bit.ly/19dcparking](https://bit.ly/19dcparking)



# 19th Police District Council Perspective on Mental Health

# 19th Police District Council Working Goal

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Expanding public safety resources with solutions that fit specific issues in our community, which will allow police to focus on serious or violent crime and build trust with the community.

# Four Main Options Available Today

988 <i>(National Number)</i>	Crisis Intervention Team <i>(CPD)</i>
Mobile Crisis Response Teams <i>(Community Based Orgs)</i>	<b>CARE: Crisis Assistance Response and Engagement <i>(CDPH)</i></b>

# Expanding Mental Health Mobile Crisis Response in Chicago

# CARE Team



19<sup>TH</sup> DISTRICT COUNCIL

COMMUNITY COMMISSION FOR PUBLIC SAFETY AND ACCOUNTABILITY



# What is Mental Health Mobile Crisis Response?

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# Mental Health Crisis Continuum



## Critical elements

that must be incorporated throughout comprehensive crisis systems:

Person-centered and strengths-based

Community response and peer supports

Law enforcement collaboration

Trauma-informed care and recovery



**A high-tech 24/7 crisis call center** that can connect people with services, provide on-the-spot telehealth support, and coordinate the crisis response network. Reachable through:

- ▶ Dedicated crisis line (e.g., 988)
- ▶ Existing emergency line (e.g., 911) with dedicated response staff



**Round-the-clock mobile crisis team responses** that provide services to anyone, anywhere in the community. May include community responders or co-responses with law enforcement.



**Short-term crisis stabilization services** that provide intensive treatment and supports in collaboration with emergency departments for people experiencing a behavioral health crisis. This may include crisis stabilization units (CSUs), drop-off centers, or even in-home crisis stabilization.

# Examples of Mental Health Mobile Crisis Response Models

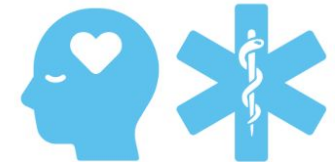
**Crisis Intervention Team (CIT) Officer:** A specialized certification for **police officers** who complete advanced training to identify and respond effectively to individuals with mental health needs or behavioral health crises. In Chicago, this includes an initial 40-hour training program.



**Co-Responder Model:** A collaborative approach where **police officers** are paired with **mental health professionals** to jointly respond to behavioral health crises, ensuring safety and immediate access to mental health expertise.



**Mobile Crisis Response Team (or Alternate Response Team):** Teams typically consist of at least two members, such as a **mental health clinician**, a **paramedic**, or a **trained peer** with lived experience of mental health challenges. These teams focus on providing immediate, specialized care to individuals in crisis without requiring police intervention.



*Many other names for these teams; not really a standardize definition yet.*

# Goals of MCRTs Often Include:

Send experts in physical and mental health crisis to de-escalate emergency situations and provide immediate care



Provide long term solutions by connecting individuals to medical or mental health providers, crisis counseling, or follow-up services with consent



Reduce unnecessary use of police resources



Reduce unnecessary transports to hospitals and/or jail



# MCRT Call Types

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**MCRTs have a range of behavioral health crises they respond to including:**

- ✓ Suicide ideation
- ✓ Severe anxiety or Panic attacks
- ✓ Psychotic episodes
- ✓ Substance use crises
- ✓ Emotional distress or trauma
- ✓ Welfare checks for vulnerable individuals

In emergencies involving a weapon or imminent risk of harm to self and others, police officers are still the most appropriate responses in most all situations.

# Benefits of Mobile Crisis Response Teams (MCRT)

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# Potential Benefits to Community

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During a mental health crisis, individuals **deserve** responders who are **specially trained** and equipped with the **right tools** to **stabilize** the situation, provide **effective support**, and **wrap around care**.

# Potential Benefits to Community

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1.

Help individuals develop short-term plans to **stabilize** their situation

2.

Trained professionals can provide **specialized** and **immediate care**

3.

Connect people with **long-term resources** to address the **root causes** of their crisis

# Potential Benefits to Police

## Removing Some Mental Health Calls Frees Police To:

1.

Address serious and violent crimes

2.

Engage in community policing to build trust and strengthen relationships

3.

Participate in essential training to meet consent decree requirements and stay current on policies and best practices.

4.

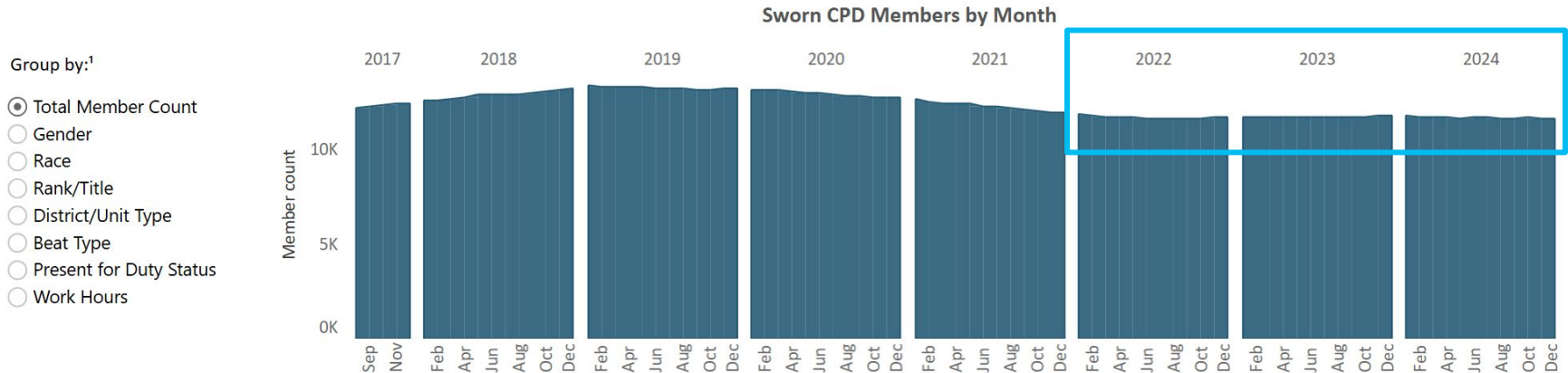
Prioritize officer wellness, ensuring they are supported both mentally and physically.



# Staffing Shortages in CPD

The Chicago Police Department has maintained a force of approximately 11,700 sworn officers over the past three years, despite ongoing recruitment and hiring efforts to fill hundreds of budgeted positions

Data Last Updated on January 2, 2025



# Police

Police officers often **lack specialized training** for mental health emergencies, leading to less effective outcomes in these situations. Their valuable time and resources are **better spent** addressing **serious and violent crimes** and **building trust** within the community.



To maximize **police efficiency and effectiveness**, we must **assess the calls** officers respond to and explore **diverting suitable call types** to external agencies better equipped for them.

# Mobile Crisis Response: Chicago CARE Team

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# Crisis Assistance Response and Engagement (CARE)

## What is CARE ?

- CARE seeks to **connect individuals in the community experiencing a nonviolent mental health crisis with behavioral health teams** equipped to address their unmet health and social needs.
- Teams consist of one **Mental Health Crisis Clinician** and one **Emergency Medical Technician (EMT)**
- Teams **dispatched through 911** to call types including **Mental Health Disturbance, Wellbeing Check, Suspicious Person, Criminal Trespassing, and Threatening Suicide**
- Offer **on scene de-escalation, mental health assessment, referrals** to community services, and **transport to community-based destinations** as appropriate.
- Conducts **follow-up at 1, 7, and 30 days** with all individuals that they encounter.





# When Behavioral and Mental Health Calls Are Happening in Chicago

Heatmap of Behavioral & Mental Health Calls in Chicago

	12am	1am	2am	3am	4am	5am	6am	7am	8am	9am	10am	11am	12pm	1pm	2pm	3pm	4pm	5pm	6pm	7pm	8pm	9pm	10pm	11pm
Sun	3645	3469	3062	2680	2247	1797	1523	1546	1816	2199	2537	2615	2758	2966	3280	3240	3391	3377	3587	3644	3786	3771	3845	3457
Mon	2989	2481	2212	1723	1521	1346	1345	1733	2310	2549	3062	3367	3341	3567	3793	3870	3932	3855	3910	3860	3612	3670	3538	3230
Tue	2687	2239	1859	1582	1397	1333	1418	1790	2341	2772	3048	3305	3331	3560	3723	3802	3917	3957	3721	3666	3636	3737	3613	3254
Wed	2727	2337	1964	1600	1404	1256	1472	1754	2312	2802	3032	3416	3393	3535	3786	3857	3916	3972	3782	3855	3717	3764	3602	3251
Thu	2728	2312	2037	1624	1423	1345	1332	1726	2200	2717	3090	3339	3381	3536	3748	3823	3925	3880	3687	3769	3733	3680	3714	3278
Fri	2880	2566	2212	1828	1565	1394	1450	1734	2352	2749	3024	3316	3496	3468	3718	3886	3930	3907	3858	3738	3838	3833	3993	3746
Sat	3425	3188	2851	2415	2030	1724	1454	1570	1887	2481	2655	2969	3172	3253	3393	3422	3558	3561	3552	3725	3733	3961	3980	3789

Figure 21. Heatmap of behavioral and mental health calls in Chicago (2019 - 2022) (data source: OEMC)

CARE operates inside the red square (but not on the weekends)

# CARE Impact - In Numbers

CARE went through a transition period at the end of 2023/beginning of 2024. Police officers were rolled off the teams leaving the teams with a mental health clinician and EMT, both working out of the Chicago Department of Public Health (CDPH). Since the transition, **new data** has begun to be collected.

From 12/16/24 - 1/31/25:

- **103 CARE Responses**
- **104 CARE Follow Up**
- **84 Unique Individuals Served**  
(4 Vans Serving 5 Districts)

For the most up to date data visit the [Online CARE Dashboard](#)

# CARE Impact - In Stories

The CARE team was requested by the Police Department to assist with a young adult who had written a troubling letter expressing anger and a vague threat towards loved ones. The CARE team met with the family and individual in crisis, and in a tense but compassionate conversation, they learned the young adult had been overwhelmed by pressure and isolation since graduating high school. CARE first responders de-escalated the situation, connecting them with a local youth-focused community program known for its mentorship and emotional support. By the end of the visit, the family anxiety had eased, and the young adult agreed to explore the program, offering a glimmer of hope for healing. As they left, the CARE team couldn't help but feel they'd arrived at a pivotal moment.





# Mobile Crisis Response: Lessons from Other Cities

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# Albuquerque Community Safety (ACS) Program

## What is ACS?

- A civilian-led department launched by the City of Albuquerque in 2021
- First cabinet level alternate first response department in the nation because of strong leadership support and grassroots advocacy to build this program
- First city behavioral response department to have its own standalone headquarters
- Like Chicago, Albuquerque Police Department are under a consent decree because of patterns and practices of unconstitutional policing



# Continuum of Responders

ASC Responders	What They Do	Who They Are	Call Types
<b>Mobile Crisis Team Clinicians</b>	<b>Co-respond with police</b> to handle high-risk behavioral health crises that require both clinical expertise and law enforcement support	Independently <b>licensed mental health professional</b> with extensive crisis intervention training AND <b>Enhanced Crisis Intervention Team (E-CIT) officers</b> for safety and support	Mental health crises where a weapon or other high-risk factors merit more caution
<b>Behavioral Health Responders</b>	Respond to <b>behavioral health crises</b> , chronic <b>mental illness</b> , and situations that need <b>de-escalation or mediation</b> and connect people to services	Teams of <b>two trained professionals</b> with experience in behavioral health and crisis intervention	Behavioral health crises, suicidal thoughts, disturbances, welfare checks, and more
<b>Community Responders</b>	Handle <b>lower-level wellness checks</b> , support for unsheltered individuals, and concerns that need <b>resource navigation</b> but not advanced behavioral health expertise	Teams of <b>two entry-level responders</b> trained to resolve everyday concerns and support community members	Wellness checks, unsheltered individuals, and other quality-of-life concerns
<b>Street Outreach Responders</b>	Respond to calls involving <b>unsheltered individuals</b> and <b>encampments</b> , connecting people with resources and supporting them in finding stable housing and services	Teams of two experienced <b>professionals with expertise in homelessness outreach</b> and resource navigation	Encampments and unsheltered individuals needing assistance

# Calls by Time of Day - FY24 Q4


Call Type	Day	Swing	Grave	Total	Percentage
Unsheltered Individual	1,366	1,113	771	3,250	39.2%
Wellness	725	731	290	1,746	21.0%
Welfare	457	558	275	1,290	15.5%
Behavioral Health	261	395	249	905	10.9%
Suicidal Ideation	178	222	171	571	6.9%
Disturbance	133	112	56	301	3.6%
Suspicious Individual	62	47	22	131	1.6%
Panhandling	53	34	7	94	1.1%
Other	2	1	0	3	0.0%
Community Engagement	0	0	1	1	0.0%
Needle Pick.	0	0	4	4	0.0%
<b>Total</b>	<b>3,237</b>	<b>3,213</b>	<b>1,846</b>	<b>8,296</b>	<b>100%</b>

**40,191**  
total calls for  
service in  
2024

# Outcomes during ACS Response

Table 7: Frequency of Outcomes during ACS Responses – FY24 Q4

Call Outcomes	% Of Calls w/this Outcome
No Person Found	29.20%
Performed Welfare Check	20.67%
Declined Services or Walked Away	14.08%
Made an Informational Referral	9.07%
Directly Met Need	8.52%
Transported	6.61%
Warm Handoff to a Service/Resource	2.76%
No Action Required	2.48%
Other	2.22%
AFR Call-out	1.14%
Responder Canceled for Safety Concerns	1.04%
APD Call-out	0.91%
Canceled En Route	0.45%
Repeat Consumer - No Additional Action	0.18%
Used Lifesaving Technique	0.03%



These “ghost calls” often build up in APD’s queue, and ACS is able to clear them from the board to free up officers

# Response Times: Area For Growth

**Table 6: Avg. Response Times by Call Type and Responder Type – FY24 Q4**

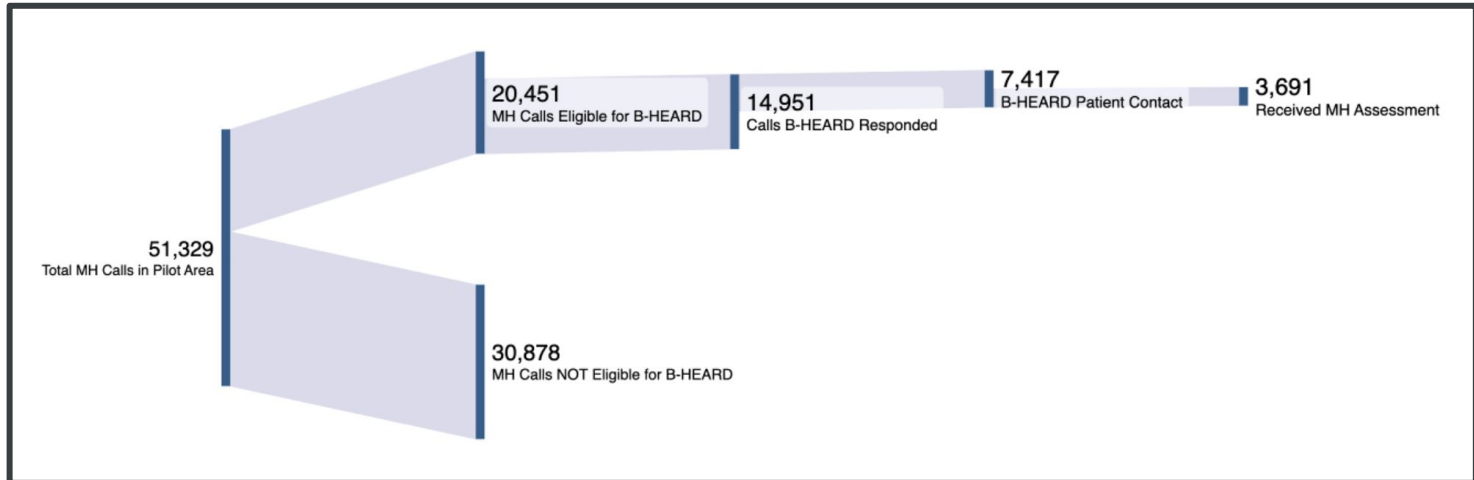
Call Type	Behavioral Health Responders		Community Responders	
	Time Pending	Time On-Scene	Time Pending	Time On-Scene
Behavioral Health	02:23:13	00:33:25	05:51:42	00:24:01
Com. Eng.	07:59:38	00:06:24		
Disturbance	03:42:41	00:07:33	04:22:00	00:07:02
Needle Pickup	00:57:10	00:20:16		
Panhandling	03:55:26	00:07:55	02:54:40	00:08:06
Suicidal Ideation	01:00:25	00:44:16	00:24:59	00:58:16
Suspicious Ind.	03:05:46	00:12:48	02:28:45	00:07:24
Unsheltered Ind.	06:04:34	00:14:36	05:35:08	00:13:22
Welfare	04:21:22	00:25:53	00:51:21	00:33:51
Wellness	02:22:40	00:13:31	02:45:30	00:11:30
Other	02:08:29	00:39:11		
<b>Grand Total</b>	<b>03:36:35</b>	<b>00:21:25</b>	<b>05:12:31</b>	<b>00:13:13</b>

# New York City: Behavioral Health Assistance Response Division (B-HEARD)






## What is B-HEARD?

- Began in spring of 2021
- Operates 7 days a week/16 hours a day
- Operates in parts of NYC with goal of expansion



# Client Experience FY2024 (Client Survey)

	<b>96%</b>	Felt B-HEARD helped them
	<b>98%</b>	Felt B-HEARD treated them with courtesy and respect
	<b>94%</b>	Of those who had received an EMS response in the past felt that the B-HEARD response was more appropriate for their needs.

\*Not every patient who accepted services responded to the survey and not every individual surveyed answered all the questions.



# Denver: Support Team Assistance Response (STAR)

## What is STAR?

STAR Teams consisting of a behavioral health clinician and a paramedic respond to individuals needing urgent help related to mental health distress, poverty, homelessness, substance misuse, resource needs and more.

The team can provide medical assessment/triage, crisis intervention, de-escalation, transportation and resource connection for community members in need.

After the initial STAR van encounter, clients are referred to STAR Community Coalition to ensure they receive the culturally responsive care they need to take steps towards stability and better quality of life.

**Hours of Operation:** 6 a.m. to 10 p.m. Monday - Sunday  
(Working towards 24/7)

**Staff/Vehicles:** 16 EMTs, 16 behavioral health clinicians, 8 vans



# Call Volume and Outcomes

## (June 2020 thru March 2024)

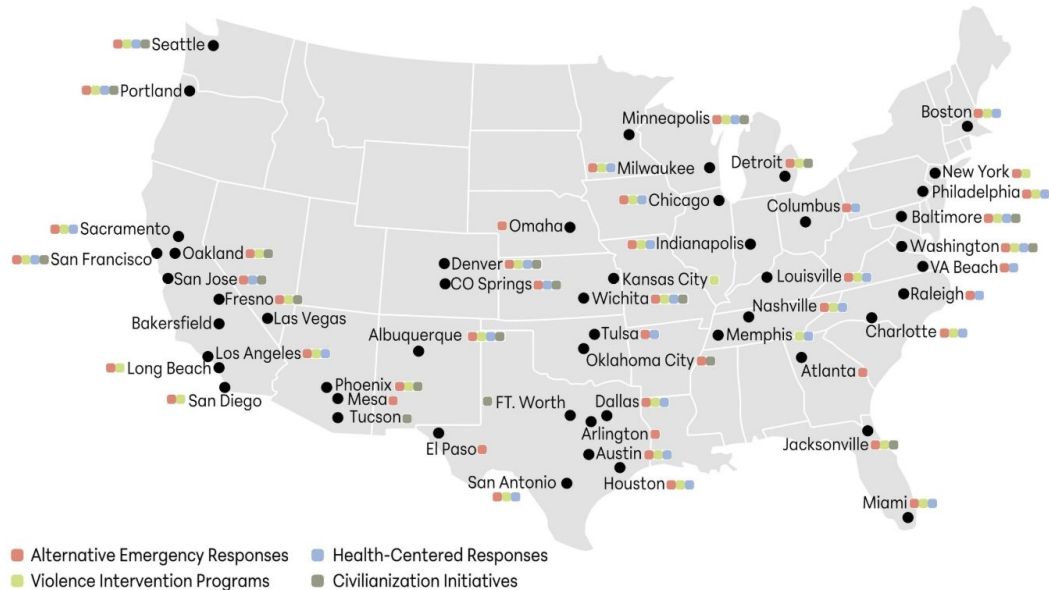
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- Since June 1, 2020, STAR has responded to over 16,000 calls that would have otherwise been dispatched to police
- 49% of individuals served by STAR were referred to formal mental health or substance use treatment
- 33% of people served by STAR were transported to a community resource
- No tickets or arrests made (as of March 2023 - can't find any updated numbers)

# Mobile Crisis Teams Across the Country

## Alternatives to Policing Being Used by 50 Largest U.S. Cities

Sources Local City Budgets & Websites



# 988 Hotline

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# 988 Crisis Lifeline

- National Suicide and Crisis Lifeline
- Access to free 24/7, trained counselors - available in any language
- Most calls are resolved over the phone with few needing crisis team support
- Two organizations in Chicago answer calls for Chicago area
  - NAMI Chicago
  - Community Counseling Centers of Chicago (C4)

**988 Suicide & Crisis Lifeline**



# Next Steps

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# Future of the Chicago CARE Team

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Currently the Chicago Department of Public Health funds the CARE Program through federal dollars from the American Rescue Plan Act (ARPA) - part of a COVID relief package.

ARPA dollars run out at the end of the year and we will be left with no funding source for CARE.

**We must start advocating now to fund and continue to expand this important program for years to come.**

# Future of the Chicago CARE Team

**This Is An Achievable Goal**

## Costs of CARE

- \$4M annually to maintain current services including teams in 6 districts, city-wide team, 10AM-4PM, M-F
- \$7M annually to expand to evenings and weekends in all 6 districts, including coverage for 6 teams, city-wide team
- An estimated \$650K to add a new CARE team in a district without a team  
(includes Crisis Clinician, EMT, outreach supplies, vehicle maintenance, and a portion of our 2 supervisors, our 2 case management team staff, and overhead costs)



# Take Action NOW

## CITY COUNCIL ACTION

Call or email the Mayor and your Alderperson and let them know you want CARE to be fully funded in the 2026 budget.



Find your alderperson [here](#).

## CCPSA COMMISSION ACTION

Make public comment at the next CCPSA Commission meeting asking them to make a recommendation to City Council about the future of CARE.



Find the next Commission meeting [here](#).

# Together We Can Make A Difference

Scan Here!!



Email Mayor/Alderson



Scan Here!!



Email CCPSA

# Broaden Your Reach - Recruit Your Community

## 1. Share this Slide Deck

**Expanding Mental Health Mobile Crisis Response in Chicago**

# CARE Team

19<sup>th</sup> DISTRICT COUNCIL  
COMMUNITY COMMISSION FOR PUBLIC SAFETY AND ACCOUNTABILITY

CITY OF CHICAGO  
INCORPORATED 4th MARCH 1837

Shared with  
12 out of 22  
DCs

Take this slide deck, present it to your networks, and spark more action! Think about the groups you're part of—friends, community organizations, or colleagues—and invite them to a meeting to share this important message.

## 2. Distribute this One Pager

**CHICAGO CARE TEAM**  
For Emergency Mental Health Crisis Response

LEARN ADVOCATE

**MISSION**  
CARE teams respond to individuals experiencing a nonviolent mental health crisis with behavioral health teams equipped to address their unmet health and social needs. Teams consist of a mental health clinician and a paramedic. Dispatched through 911.

**BENEFITS COMMUNITY**  
During a mental health crisis, individuals deserve responders who are specially trained and equipped with the right tools to stabilize the situation, provide effective support, and wrap around care.

**PROMOTES SAFETY**  
Police officers often lack specialized training for mental health emergencies, leading to less effective outcomes in these situations. Their time and resources are better spent addressing serious and violent crimes and building trust within the community.

**HELP FUND AND EXPAND CARE**  
Funding for CARE runs out at the end of the year. Ask the Mayor and City Council to fund and continue to expand this important program for years to come.

It costs only \$4M annually to maintain current CARE teams. An estimated \$650K to a new District.

Coverage Area and Hours  
CARE Teams Respond to Calls Monday - Friday, 10 am - 4 pm  
6 CARE Teams operating in the following Police Districts: 1, 4, 6, 7, 8, 12, and 19 (7th and 8th District share one team).

PREPARED BY 19<sup>th</sup> DISTRICT COUNCIL  
COMMUNITY COMMISSION FOR PUBLIC SAFETY AND ACCOUNTABILITY

Grab and/or print out copies of this one pager to share with friends and neighbors. Tell them what you learned and encourage them to scan the QR and take action with you.

# What are you committing to?

**SPREAD THE WORD!**



**Scan Here!!**



[bit.ly/3QaFZ9m](https://bit.ly/3QaFZ9m)

# Questions??

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# Public Announcements



# Welcoming Community Groups

- If you are a part of a community group in the 19th District, please let us know:
  - Who you are, your position within the group
  - About any events coming up
  - How can neighbors reach you



# Treatment Not Trauma

*Citywide 101*



March 20, 2025  
6:00-7:30PM on Zoom

Rsvp:  
[bit.ly/320TNT](https://bit.ly/320TNT)



[Register Here](#)



# Reminders & Calls to Action

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# CHICAGO CARE TEAM

For Emergency Mental Health  
Crisis Response

LEARN

ADVOCATE



## MISSION

CARE teams respond to individuals experiencing a nonviolent mental health crisis with behavioral health teams equipped to address their unmet health and social needs

Teams consist of a mental health clinician and a paramedic

Dispatched through 911

During a mental health crisis, individuals deserve responders who are specially trained and equipped with the right tools to stabilize the situation, provide effective support, and wrap around care.

## BENEFITS COMMUNITY

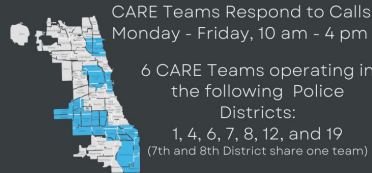


## PROMOTES SAFETY



Police officers often lack specialized training for mental health emergencies, leading to less effective outcomes in these situations. Their time and resources are better spent addressing serious and violent crimes and building trust within the community.

## Coverage Area and Hours



CARE Teams Respond to Calls  
Monday - Friday, 10 am - 4 pm

6 CARE Teams operating in  
the following Police  
Districts:  
1, 4, 6, 7, 8, 12, and 19  
(7th and 8th District share one team)

## HELP FUND AND EXPAND CARE



Funding for CARE runs out at the end of the year. Ask the Mayor and City Council to fund and continue to expand this important program for years to come.

HELP HERE

It costs only \$4M annually to maintain current CARE teams.

An estimated \$650K to expand a CARE team to a new District.



PREPARED BY:

19<sup>th</sup> DISTRICT COUNCIL  
COMMUNITY COMMISSION FOR PUBLIC SAFETY AND ACCOUNTABILITY

Take Some  
to Pass Out  
on Your  
Way Out!

# 19<sup>th</sup>

POLICE DISTRICT COUNCIL

Maurilio Garcia  
Jenny Schaffer  
Sam Schoenburg



## Tell Us What You Think

19th District Council – Office Hours

### Office Hours

The 19th District Council wants to talk with you about building a policing and public safety system that is more holistic, effective, data-driven, and responsive to our community's needs! We hold regular monthly office hours at the following times. Sign up at [19thDistrictCouncil@gmail.com](mailto:19thDistrictCouncil@gmail.com) to attend an office hour, or let us know your availability if listed times don't work.

1st Wednesday;  
12-1pm

2nd Tuesday;  
7:30-8:30pm

3rd Monday;  
9am-10am

4th Thursday;  
2:30-3:30

Sign Up For Our Newsletters, Contact Us, Get Involved



[www.19thDistrictCouncil.com](http://www.19thDistrictCouncil.com)  
[19thDistrictCouncil@gmail.com](mailto:19thDistrictCouncil@gmail.com)

Thank you to our hosts!

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Adjourn - Thank you!

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**Next Meeting:**

**19<sup>th</sup>**

**POLICE DISTRICT COUNCIL**

**Maurilio Garcia  
Jenny Schaffer  
Sam Schoenburg**

**Wednesday, April 23rd, 2025 @ 6:30pm  
Athenaeum Center**