



BACP PUBLIC VEHICLE INDUSTRY NOTICE

November 5, 2024

Notice No. 24-029



[CDOT/DOF's Smart Streets Program](#)

The Chicago Department of Transportation (CDOT) and the Department of Finance (DOF) have launched the Smart Streets Program pilot. Visit chicago.gov/smartstreets for details.

Frequently Asked Questions

1. What is the Smart Streets pilot?

The [Smart Streets](#) pilot is a program of the Chicago Department of Transportation (CDOT) and the Department of Finance (DOF). The Smart Streets pilot will assess multiple automated enforcement and fee collection technologies and operational practices to evaluate their impacts on safety, transit efficiency and parking compliance in the pilot area.

2. Who will benefit from the pilot?

The pilot is expected to benefit people walking, biking, driving and taking transit in the pilot area. During the pilot, we will assess the impacts of the program on:

- Enhancing pedestrian and cyclist safety;
- Addressing barriers for people with disabilities;
- Improving transit speed; and
- Increasing parking compliance.

3. What technology will the Smart Streets pilot use?

The pilot will use mobile automated license plate readers and additional cameras and equipment installed on City vehicles and eventually CTA buses.

4. When will the City begin issuing violations under the Smart Streets pilot?

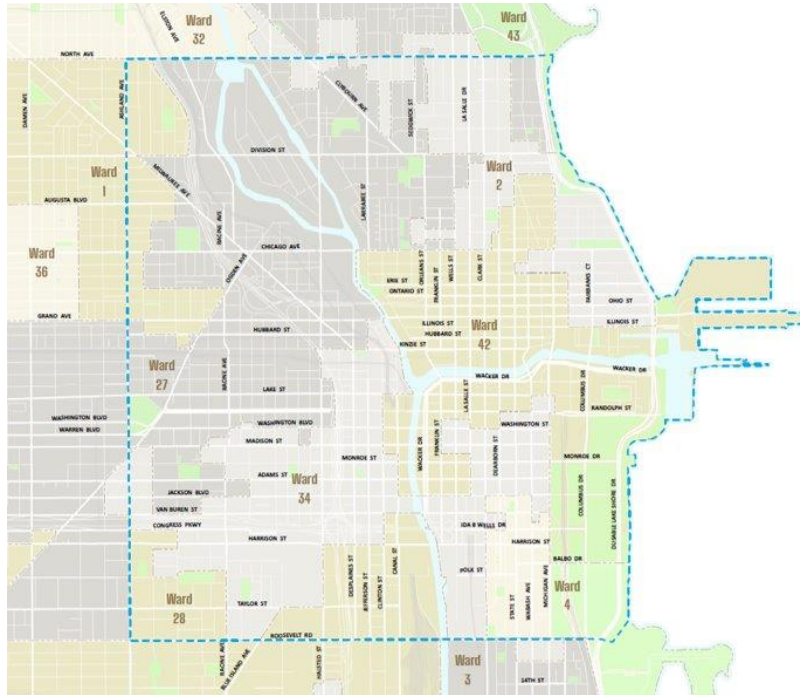
The Smart Streets pilot will go-live and begin issuing warnings on November 4th. Warnings will be issued for 30 days after the go-live date. A vehicle owner (based on license plate) may receive multiple warnings during this warning period. Beginning on day 31 (December 5th), vehicle owners will receive a single warning and then an actual ticket and fine for any violations after that. Because of the nature of these violations, the first ticket and fine won't be issued until someone who received a warning violates again (repeat offender).

5. How long will the pilot last?

The pilot expires two years after the issuance of the first ticket and fine. While difficult to predict exactly when that will be, we expect the pilot to expire in fall 2026 or winter 2027.

6. Where will the pilot be occurring?

The pilot includes the area from Lake Michigan to Ashland Avenue, between Roosevelt Road and North Avenue as shown in the map below. The pilot area was selected because it experiences significant congestion, and has numerous bike and bus lanes, along with road users of all types (drivers, pedestrians, cyclists, wheelchair users).



7. Will the Smart Street pilot expand to other parts of the city?

CDOT and DOF will analyze data from the pilot and prepare a summary report to submit to City Council no later than 120 days prior to the expiration of Pilot. Based on an evaluation of the program, CDOT and DOF will work with elected officials to identify the next steps for the use of Smart Streets technology.

8. Are we issuing tickets with the pilots? How much are the tickets?

Yes, we expect the following violations will be enforced during the pilot. The cost of the tickets would be the same as currently outlined in the municipal code.

Violation Code	Description of Violation	Initial Fine	Late Payment Penalty
9-12-060	Standing, Parking, or Other Use of Bus Lane	\$90.00	\$90.00
9-40-060	Parking/Standing on Bicycle Path	\$250.00	\$0.00
9-64-190(a)	Expired Meter Non-Central Business District	\$50.00	\$50.00
9-64-190(b)	Expired Meter Central Business District	\$70.00	\$70.00
9-64-190(c)	Non-Payment in a Commercial Loading Zone	\$140.00	\$110.00

9. Will there be a warning period before a ticket is issued?

Yes, as described above, there will be a 30-day warning period when the program launches. We want to create ample opportunities for people to change their behavior BEFORE ticketing.

10. Will fixed cameras be part of the pilot program?

Because of concerns around cost, timeliness and scalability, CDOT & DOF decided to focus on mobile cameras for the pilot. This approach will allow us to prioritize hotspots and address issues as they come up rather than being tied to specific locations.

11. How many cameras will be installed?

The City has installed automated license plate readers and additional cameras and equipment on eight (8) City vehicles to implement the pilot program. The CTA has issued an RFP to install cameras on up to 6 buses to enforce bus lane, bus stop and bike lane violations.

12. How does CTA anticipate this will impact bus service?

A growing bus priority network is key to combating congestion, providing equitable rapid transit, and lowering emissions. Free flowing bus lanes without illegally parked or standing cars will improve rider experience and operational performance of CTA buses, making them faster and more reliable. CTA bus operators will also benefit from not having to maneuver around cars parked in bus lanes.

13. What bus routes will the CTA prioritize for the Smart Streets pilot?

While CTA has not finalized the bus routes that will be part of the Smart Streets pilot, they have identified Dearborn Street, Madison/Washington (Loop Link) and Chicago Avenue as priority corridors.

14. When will the CTA be adding cameras to their buses?

CTA is expecting to add cameras to selected bus routes in spring 2025.

15. Where can I learn more about the Smart Streets pilot?

Please visit chicago.gov/smartstreets for more information.

The City of Chicago's Department of Business Affairs and Consumer Protection (BACP) ensures Chicago's public passenger vehicles are safe, reliable and provide residents and visitors positive transportation options. BACP is committed to providing accessibility for all individuals, including people with disabilities.

Public Vehicle Division Operations:

- Schedule an appointment for service at the BACP Public Vehicle Licensing Facility at [Chicago.gov/PublicVehicles](https://chicago.gov/PublicVehicles)
- Resolve an Administrative Notice of Violation (citation) by emailing BACP-AdministrativeHearings@CityofChicago.org
- Rules governing City of Chicago public vehicles and public chauffeurs are available at [Chicago.gov/PublicVehicles](https://chicago.gov/PublicVehicles)

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