



BACP PUBLIC VEHICLE INDUSTRY NOTICE

June 6, 2024

Notice No. 24-016

REQUEST FOR PROPOSAL FOR CHICAGO'S CENTRALIZED WAV TAXICAB DISPATCH SERVICE

The City of Chicago's Department of Business Affairs and Consumer Protection (BACP) is seeking an interested and eligible contractor to operate the City of Chicago's Centralized Wheelchair Accessible Vehicle (WAV) Taxicab Dispatch Service. BACP invites the submission of proposals in response to its Request for Proposals (RFP) for the operation of a centralized dispatch service for City of Chicago licensed wheelchair accessible vehicle (WAV) taxicabs.

The [RFP FOR THE CHICAGO CENTRALIZED WAV TAXICAB DISPATCH SERVICE](#) is available at Chicago.gov/PublicVehicles - click on [Chicago Wheelchair Accessible Taxicabs \(WAV\)](#).

- The purpose of the RFP is to identify an entity to provide such dispatch services, which, in addition to providing a means of summoning WAV taxicabs by telephone, will include the ability to hail WAV taxicabs electronically.
- The selected Respondent will be contracted to provide a centralized dispatch service for WAV taxicab vehicles as defined in the RFP.
- The goal of the Centralized WAV Taxicab Dispatch Service is to ensure a swift response to a passenger's request for WAV taxicab service by timely connecting the passenger with a City licensed WAV taxicab.
- BACP is seeking Respondents to provide onsite (Chicago based location) management; technology and equipment; and oversight and coordination of the Centralized Wheelchair Accessible Vehicle (WAV) Taxicab Dispatch Service.
- Pursuant to Municipal Code of Chicago Section 9-112-570 "Taxicab wheelchair accessible vehicles and centralized wheelchair accessible dispatch", the BACP Commissioner is authorized to regulate a centralized dispatch system for wheelchair accessible vehicle taxicabs.

The timetable for the RFP solicitation is summarized below. Note that these are target dates and are subject to change by the City.

RFP Key Activity	Activity Target Date
City Issues RFP	Thursday, June 6, 2024
Pre-Proposal Virtual Conference	Thursday, June 27, 2024 at 11 a.m. (CT) Register for Pre-Proposal Virtual Conference by completing Registration Form or by emailing BACPPV@cityofchicago.org with subject line "RFP Pre-Proposal Virtual Conference Registration" by 2:00 p.m. (CT) June 26, 2024 Links to Virtual Conference will be emailed to registrants before the conference time.
Post-Conference Questions Due	Thursday, July 11, 2024 by 4:00 p.m. (CT) to BACPPV@CITYOFCHICAGO.ORG
Addendum Response to Questions Published	Friday, July 19, 2024 at Chicago.gov/PublicVehicles
Proposals Due via Email	Monday, August 12, 2024 by 11:59 p.m. (CT) to BACPPV@CITYOFCHICAGO.ORG

The City of Chicago's Department of Business Affairs and Consumer Protection (BACP) ensures Chicago's public passenger vehicles are safe, reliable and provide residents and visitors positive transportation options. BACP is committed to providing accessibility for all individuals, including people with disabilities.

Public Vehicle Division Operations:

- Schedule an appointment for service at the BACP Public Vehicle Licensing Facility at Chicago.gov/PublicVehicles
- Rules governing City of Chicago public vehicles and public chauffeurs are available at Chicago.gov/PublicVehicles