



BACP PUBLIC VEHICLE INDUSTRY NOTICE

August 6, 2024

Notice No. 24-022

NEW TAXI INFORMATION AND FARE RATE SIGN

- ★ The Department of Business Affairs and Consumer Protection (BACP) has printed new taxi information and fare rate signs (placards) for City of Chicago licensed taxicabs.
- ★ **The initial distribution of updated taxi signs is FREE at zero cost.**
- ★ Taxi affiliations are responsible for picking up the new signs for their affiliated taxis this week from 2350 W. Ogden Avenue, First Floor, Chicago, Illinois.
- ★ Independent taxi owners may pick up a new sign either at (1) the Public Vehicle Licensing Operations Facility at 2350 W. Ogden Avenue, First Floor OR (2) the Public Vehicle Inspection Facility at 2420 W. Pershing Road.
- ★ Taxis operating and servicing passengers must have affixed and on display the updated placard on or before **August 15, 2024.**
- ★ In the "Note Your Taxi #" box, the taxi license number must be listed.
- ★ In the "Affiliation" box, "Independent Taxi" or the Name of the Affiliation must be listed.

Note Your Taxi #: **Affiliation:**

COMPLIMENTS OR COMMENTS? CONTACT 311 OR 311.CHICAGO.GOV. OUTSIDE CHICAGO? CALL 312-744-5000.

PASSENGERS	FARES	AIRPORTS																																																	
<p>Ride Smart Chicago</p> <p>The Ride Smart Chicago campaign provides safety and consumer awareness information for passengers of taxis, ride-hail, and other public passenger vehicles. Learn more about the campaign at Chicago.gov/RideSmart</p> <p>Need a wheelchair accessible taxi? Call 888-WAY-CABS (888-928-2227) or download the CURB app.</p> <p>A NOTE TO PASSENGERS:</p> <ul style="list-style-type: none"> Wear seat belts Exit curbside - Look out for cars, bikes, & people before opening the door Collect all personal items before exiting the taxi Report taxi driver & taxi number to 311 if TAP (Taxi Access Program) payment or service animal refused 	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td>FLAG PULL (BASE FARE)</td><td style="text-align: right;">\$3.25</td></tr> <tr><td>EACH ADDITIONAL MILE</td><td style="text-align: right;">\$2.25</td></tr> <tr><td>EVERY 36 SECONDS OF ELAPSED TIME</td><td style="text-align: right;">\$0.20</td></tr> <tr><td>FIRST ADDITIONAL PASSENGER <small>Applies to additional passengers aged 13 through 64</small></td><td style="text-align: right;">\$1.00</td></tr> <tr><td>EACH ADDITIONAL PASSENGER</td><td style="text-align: right;">\$0.50</td></tr> <tr><td>CONVENIENCE FEE FOR ELECTRONIC PAYMENT</td><td style="text-align: right;">\$0.50</td></tr> <tr><td>VOMIT CLEAN-UP FEE</td><td style="text-align: right;">\$50.00</td></tr> <tr><td>ILLINOIS AIRPORT DEPARTURE TAX <small>Applies to taxi fares leaving the airports</small></td><td style="text-align: right;">\$4.00</td></tr> </table> <ul style="list-style-type: none"> The taxi fare for a taxi trip requested and secured through a smart phone app may deviate from the printed fare structure. The printed taxi fare structure applies to taxi trips secured through street hail or a taxi stand. Tips are not included in fare - Tips are appreciated Tolls are an extra charge to the passenger There is no extra charge for baggage, baggage handling, or a service animal Taxi driver may offer a flat rate fare below the meter rate Verify Taxi Fuel Surcharge Rates and Effective Dates at Chicago.gov/RideSmart TRIPS TO SUBURBS, NOT FROM AIRPORT: The rate of fare is STRAIGHT METER to the city limits PLUS ONE-HALF the STRAIGHT METERED FARE from the city limit to the suburban destination. 	FLAG PULL (BASE FARE)	\$3.25	EACH ADDITIONAL MILE	\$2.25	EVERY 36 SECONDS OF ELAPSED TIME	\$0.20	FIRST ADDITIONAL PASSENGER <small>Applies to additional passengers aged 13 through 64</small>	\$1.00	EACH ADDITIONAL PASSENGER	\$0.50	CONVENIENCE FEE FOR ELECTRONIC PAYMENT	\$0.50	VOMIT CLEAN-UP FEE	\$50.00	ILLINOIS AIRPORT DEPARTURE TAX <small>Applies to taxi fares leaving the airports</small>	\$4.00	<p>INFO FOR AIRPORTS:</p> <p>A \$4.00 airport departure tax is levied by the State of Illinois per trip, not per person.</p> <p>TRIPS TO SUBURBS FROM AIRPORT Trips from the airports to all suburbs, except those listed below, are STRAIGHT METER PLUS ONE-HALF the STRAIGHT METERED FARE from the airport to the suburban destination.</p> <p>The following are straight meter fares:</p> <table border="0" style="width: 100%;"> <tr> <td>Alsip</td> <td>Elmwood Park</td> <td>Oak Lawn</td> </tr> <tr> <td>Bedford Park</td> <td>Evanston</td> <td>Oak Park</td> </tr> <tr> <td>Blue Island</td> <td>Evergreen Park</td> <td>Park Ridge</td> </tr> <tr> <td>Burbank</td> <td>Forest View</td> <td>Riverdale</td> </tr> <tr> <td>Burnham</td> <td>Harwood Heights</td> <td>River Grove</td> </tr> <tr> <td>Calumet City</td> <td>Hines VA Hospital</td> <td>Rosemont</td> </tr> <tr> <td>Calumet Park</td> <td>Hometown</td> <td>Skokie</td> </tr> <tr> <td>Cicero</td> <td>Lincolnwood</td> <td>Stickney</td> </tr> <tr> <td>Des Plaines</td> <td>Merrionette Park</td> <td>Summit</td> </tr> <tr> <td>Dolton</td> <td>Niles</td> <td></td> </tr> <tr> <td>Elk Grove Village</td> <td>Norridge</td> <td></td> </tr> </table> <p>Traveling alone from the airport? Check out FLAT TAXI SHARED RATES options at Chicago.gov/RideSmart to share a taxi ride with others also traveling alone.</p>	Alsip	Elmwood Park	Oak Lawn	Bedford Park	Evanston	Oak Park	Blue Island	Evergreen Park	Park Ridge	Burbank	Forest View	Riverdale	Burnham	Harwood Heights	River Grove	Calumet City	Hines VA Hospital	Rosemont	Calumet Park	Hometown	Skokie	Cicero	Lincolnwood	Stickney	Des Plaines	Merrionette Park	Summit	Dolton	Niles		Elk Grove Village	Norridge	
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City of Chicago
Department of Business Affairs and Consumer Protection
Chicago.gov/BACP

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The City of Chicago's Department of Business Affairs and Consumer Protection (BACP) ensures Chicago's public passenger vehicles are safe, reliable and provide residents and visitors positive transportation options. BACP is committed to providing accessibility for all individuals, including people with disabilities.

Public Vehicle Division Operations:

- Schedule an appointment for service at the BACP Public Vehicle Licensing Facility at Chicago.gov/PublicVehicles
- Resolve an Administrative Notice of Violation (citation) by emailing BACP-AdministrativeHearings@CityofChicago.org
- Rules governing City of Chicago public vehicles and public chauffeurs are available at Chicago.gov/PublicVehicles