



TNP LICENSE FACT SHEET

- ▶ The City of Chicago Transportation Network Providers (TNP) Ordinance establishes a licensing and regulatory framework for the TNP Industry, also known as ride-hail. The TNP Ordinance is Chapter 9-115 of the Municipal Code of Chicago.
- ▶ The City of Chicago TNP Ordinance focuses on
 - Safe rides by requiring TNP companies to get licensed, conduct background checks on affiliated drivers, train affiliated drivers, ensure affiliated vehicles are inspected, and maintain required insurance
 - Protecting consumers by requiring fare pricing disclosures upfront; requiring that 311 information for compliments and complaints be included on TNP smart phone apps and posted in the vehicles; and directing TNPs to clearly identify affiliated vehicles and drivers
- ▶ The TNP Ordinance is available at amlegal.com.
- ▶ The TNP Rules and TNP license information, documents, and updates are posted at Chicago.gov/PublicVehicles.

❖ What is a Transportation Network Provider (TNP)?

A TNP company provides prearranged transportation services for compensation through an Internet-enabled application or digital platform to connect passengers with affiliated drivers or affiliated vehicles for hire. TNP drivers and their vehicles join and become affiliated with TNP companies and are then available to be dispatched through the TNP’s digital platform. TNP companies must be licensed. The TNP license is annual and non-transferable.

TNP License Fee	\$10,000 annual fee plus an administrative fee of \$0.02 per trip.		
TNP Ground Transportation Tax (GTT) Rates Downtown Zone Map is posted at Chicago.gov/PublicVehicles	Effective 01/06/2025 pursuant to MCC § 3-46-030:		
	Shared TNP Trips	Trip WITHOUT Downtown Zone Surcharge	Trip WITH Downtown Zone Surcharge
	Shared Trip	\$.53	\$1.13
	Shared Trip to or from Special Zone (Airports, Navy Pier, McCormick Place)	\$5.53	\$6.13
	WAV Trip	\$0.53	\$0.53
	Single TNP Trips	Trip WITHOUT Downtown Zone Surcharge	Trip WITH Downtown Zone Surcharge
	Single Trip	\$1.13	\$2.63
	Single Trip to or from Special Zone (Airports, Navy Pier, McCormick Place)	\$6.13	\$7.63
	WAV Trip	\$0.53	\$0.53
TNP Accessibility Fund Contribution Fee	\$0.10 per trip for every ride performed by affiliated non-wheelchair accessible vehicle.		

TNP Accessible Requirements	The TNP digital platform connecting drivers and passengers must be accessible to customers who are blind, visually impaired, deaf and hard of hearing; plus, the TNP must implement plans to enhance service to customers with disabilities.
TNP Affiliated Drivers	TNP company is responsible for obtaining TNP Chauffeur License Emblems for affiliated drivers. TNP drivers must secure and display TNP Chauffeur Licenses while operating on TNP platforms.
TNP Driver Training	TNP Company trains affiliated drivers based on City of Chicago approved training process, including Vision Zero based minimum training components.
TNP Driver Background Check	TNP Company has an affirmative duty to ensure affiliated TNP drivers meet and maintain minimum City of Chicago qualifications. TNP driver background check must comply with MCC § 9-104-010.
TNP Driver and Vehicle Operating Limits	TNP Company must have process in place to ensure affiliated drivers and vehicles do not drive and operate more than 12 hours in a 24-hour period.
TNP Vehicle Inspections	TNP Company ensures affiliated vehicles are inspected annually and meet City of Chicago requirements. Wheelchair accessible TNP vehicle must be inspected at the BACP public passenger vehicle inspection facility.

❖ **What are TNP Drivers (TNP Chauffeurs) and TNP Vehicles?**

A TNP Driver is a person affiliated with a TNP company who transports passengers for compensation using the TNP Company’s digital platform. A TNP Vehicle is the vehicle used by the TNP affiliated driver to provide transportation to a passenger using the TNP Company’s digital platform. TNP Drivers must possess a City of Chicago TNP Chauffeur License in order to provide TNP services as a driver on a TNP platform.

❖ **What are the TNP’s operating requirements and restrictions?**

- ✓ TNP Drivers must secure a TNP Chauffeur License through his or her affiliated TNP Company.
 - Only a licensed TNP Company may apply for and secure TNP Chauffeur Licenses for affiliated drivers through the City of Chicago online TNP Chauffeur Licensing portal at Chicago.gov/PublicVehicles.
 - A TNP affiliated driver must contact his or her affiliated TNP company to obtain a TNP Chauffeur License.
- ✓ TNP Chauffeur must be a minimum of 21 years old.
- ✓ TNP Chauffeur must have a valid permanent driver’s license issued by a state, district or territory of the United States and a TNP-issued photo identification card in his or her possession.
- ✓ TNP Chauffeurs must carry proof of insurance coverage in his or her possession.
- ✓ TNP Chauffeurs may only secure passengers through the TNP digital platform and may not solicit passengers.
- ✓ TNP Chauffeurs may not accept passengers by street hail or in taxicab stands.
- ✓ TNP Chauffeurs may not accept cash payment for TNP fares. Payment for TNP fare must be accepted and processed through the TNP platform.
- ✓ TNP Chauffeurs must display in or on the TNP vehicle (1) distinctive TNP Company signage or trade dress, (2) required City of Chicago issued registration emblem with TNP chauffeur license and (3) if applicable, distinctive signage to pick up at the airports, McCormick Place and Navy Pier. TNP vehicles may not resemble taxicabs.
- ✓ TNP Chauffeurs are subject to an annual City of Chicago outstanding debt assessment.

❖ **What are the TNP's minimum insurance coverage requirements?**

- ✓ Primary non-contributory Commercial General Liability insurance coverage not less than \$1 million dollars per occurrence.
- ✓ Commercial Automobile Liability insurance coverage not less than \$1 million per occurrence covering liability for any occurrence after affiliated TNP driver has accepted a request for service from a passenger from the TNP digital platform, and during the transportation of the passenger to the final destination.

❖ **May a TNP Vehicle Display Commercial Advertisements?**

- ✓ Yes, as long as the advertising display and equipment are in compliance with MCC § 9-115-130 and required Public advertising permits are paid for and secured prior to displaying.
- ✓ Public Vehicle Advertising Permits for TNP Vehicles:
 - EXTERIOR Advertising Permit = \$100 annual fee
 - INTERIOR Video Advertising Permit = \$100 annual fee
 - INSPECTION Fee, if applicable = \$100 fee
- ✓ Non-Taxicab advertising must not have the potential to create confusion by implying that the vehicle is a taxicab and applicant must demonstrate compliance methodology as part of the approval process.
- ✓ Any advertising equipment which alters the exterior manufactured body shape of the car (such as roof-top advertising equipment) must be BACP approved and inspected at the Public Vehicle Inspection Facility.
- ✓ Public Vehicle Advertising Permits are obtained through a web-based portal at [Chicago.gov/PublicVehicles](https://chicago.gov/PublicVehicles)

❖ **Is TNP Data Available for the Public?**

- ✓ Yes, visit the City of Chicago Data Portal ([Data.Chicago.gov](https://data.chicago.gov)) to view published TNP datasets: drivers, vehicles, and trips.

❖ **What should TNP passengers expect?**

- ✓ A fare quote displayed on the passenger's TNP smart phone app before the start of each ride upon request.
- ✓ The fare quote button must be the same size as the button confirming/authorizing the ride.
- ✓ During elevated pricing periods, TNP Companies must give passengers notice of the time frame of the surge pricing period; quote a dollar amount fare estimate (not a multiplier); display a clearly marked large button that passenger must click on to authorize the surge price fare quote; and display a button that allows passenger to opt out of or decline the transportation request based on the fare quote.
- ✓ The TNP smart phone app must display the City of Chicago's 311 service center number for passengers to file complaints and compliments.
- ✓ A TNP driver must display an approved "Call 311" sign in the TNP affiliated vehicle while providing TNP services.

Questions or comments may be directed to BACPPV@cityofchicago.org.