

BACP PUBLIC VEHICLE INDUSTRY NOTICE

November 17, 2022

Notice No. 22-034

WAV SERVICE INCENTIVES for TRANSPORTATION NETWORK PROVIDERS (TNP)

In its effort to support transportation options for people who use wheelchairs – an essential service, the Department of Business Affairs and Consumer Protection (BACP), in consultation with the Mayor's Office for People with Disabilities, offers the following incentives to maintain and sustain wheelchair accessible vehicle (WAV) transportation network provider (TNP or ride-hail) service. The following financial incentives are funded through the Accessibility Fund, as defined in Municipal Code of Chicago (MCC) § 9-112-010.

- **Since April 6, 2020, BACP has been offering a \$30 per TNP WAV trip financial incentive towards sustaining and increasing WAV TNP service in Chicago. Prior to April 6, 2020, the incentive was \$15/trip amount.**

Licensed TNP company and TNP WAV trip must meet the following criteria to be eligible for incentives:

1. Must be in compliance with City of Chicago (City) laws with a license in good standing with the City.
2. The TNP WAV trip must be requested through its affiliated TNP platform specifically for wheelchair accessible vehicle service.
3. The TNP WAV trip fare must be paid by the passenger requesting the TNP WAV trip through the TNP platform. TNP WAV trips subsidized or paid for by a government agency, other than BACP, are not eligible for this BACP \$30/ TNP WAV trip financial incentive program.
4. The TNP WAV trip must be performed by an affiliated transportation network driver licensed and qualified in compliance with Chapter 9-115 of the MCC.
5. The TNP WAV vehicle used to perform the trip must be in compliance with Chapter 9-115 of the MCC.
6. If the TNP company contracts the services of a company, i.e., sub-contractor, to perform WAV TNP trips through the TNP's platform, the sub-contractor must be in compliance and in good standing with applicable City of Chicago laws, including compliance with City of Chicago debt.
7. Trip data for each TNP WAV trip must be submitted with the reimbursement request. Since January 13, 2022, a TNP has been required to submit the following data columns per TNP WAV trip:

MONTHLY REQUIRED TNP WAV TRIP DATA COLUMNS TO REPORT
Driver's license number
Driver's license state
Vehicle Identification Number
License Plate
Fare Start Date and Time
Fare Start Location
Fare End Date and Time
Fare End Location
Distance
ATA
Total cost
Total fare
Tip
Taxes and fees
Other charges
Shared Trip Authorized
Shared Trip ID

- **Start the process by completing and submitting the appropriate form posted at chicago.gov/publicvehicles.**

The City of Chicago's Department of Business Affairs and Consumer Protection (BACP) ensures Chicago's public passenger vehicles are safe, reliable and provide residents and visitors positive transportation options. BACP is committed to providing accessibility for all individuals, including people with disabilities.

Public Vehicle Division Operations:

- The BACP Public Vehicle Licensing Facility is open to the public. Arrive before 2pm to ensure same day service.
- Resolve an Administrative Notice of Violation (citation) remotely by emailing the ANOV number to BACP-AdministrativeHearings@CityofChicago.org
- Rules governing City of Chicago public vehicles and public chauffeurs are available at Chicago.gov/BACP.
- For questions, comments, or to join the BACP Public Vehicle (BACPPV) e-mail list to receive industry notices and other news, send an email to BACPPV@cityofchicago.org.