



I CAN'T PAY MY BILLS THIS MONTH. WHERE CAN I APPLY FOR ASSISTANCE?

DEBT RELIEF ASSISTANCE

Please visit bit.ly/NewStartChicago if you need assistance with debt relief.



ADMINISTRATIVE DEBT RELIEF PROGRAM (ADR)

Provides relief for administrative hearings ("AH") debt, including but not limited to violations issued by the Departments of Streets and Sanitation, Police, Buildings, and Business Affairs and Consumer.

CLEAR PATH RELIEF PILOT PROGRAM (CPR)

Provides low-income motorists with relief for vehicle-related debt, excluding expired meter tickets.



UTILITY BILLING RELIEF PROGRAM (UBR)

Makes water and sewer bills more affordable for qualifying Chicago residents.

SUSPENDED LICENSE, BOOTING, TICKETING AND TOWING

New reforms around driver's license suspension, booting, ticketing, and towing.



FRESH START DEBT RELIEF PROGRAM

Provides relief from certain vehicle ticket debt to people who obtain Chapter 7 bankruptcy discharges.

VEHICLE IMPOUNDMENT PROGRAM

Reduced fines and new avenues for residents to get their cars back.

